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ABS Cup Grabber Return Process

[General Bulletin #140](#) describes improvements made to new ABS Cup Grabber Blocks ([CCP# 28066](#)). It is critical that defective blocks now be returned to the Dieb Reman Facility. These returns will ensure proper failure analysis, resulting in equipment improvements and supporting the remanufacturing program.

- 1) Remove the defective block from the equipment.
- 2) Affix your reman return sticker to the part.
- 3) Repackage defective block using the replacement part packaging.
- 4) Place box in supplied pre-addressed FedEx envelope.
- 5) Dispatch defective part for shipment to Dieb Reman facility using one of these options:
 - a) Drop off package at FedEx branch, FedEx drop-box, or return to service center for pick up scheduling.
 - b) Call CCP Order Management at 1-800-638-2653 to schedule a FedEx pickup at the customer outlet. Advise store manager or crew supervisor of the importance of the package return.



Questions? Contact Eva Deen at 404-887-2938 or isdeen@coca-cola.com.